

SALE CONTRACT

Sale of Suzuki Hayate..... with the price of **750usd** date:/...../2016

Customer

Name:.....Email:.....

Country:.....Phone.number:.....

Number of kilometres on the bike at point of sale.....km

Sell price of helmet buyback price of helmet.....

Hanoi / HCM

Tigit will buy the motorbike back for 550 US dollars within 35 days .

Tigit will buy the motorbike back for 500US dollars between 36 days to 60 days.

Tigit will buy the motorbike back for 450US dollars between 61 days to 90 days

Danang

Tigit will buy the motorbike back for 600 US dollars within 15days (*only apply for travelling from HCM ↔ Da Nang or Hanoi ↔ Da Nang)

Short

Tigit will charge 10US dollars/day +transport fee for **short term** travelling from HCM to Vung Tau, Da Lat, Mui Ne, Me Kong and Nha Trang. (* minimum 5 days if in Hanoi)

Transport

Transport fee from Hanoi to HCM is 750,000vnd (Hanoi Train Station - Gate 1, opposite 137 Le Duan Street)

Transport fee from Da Nang to HCM is 800,000vnd (Danang Train Station - 91 Tran Cao Van Street.)

Transport fee from Nha Trang/ Dalat to HCM is 400,000vnd (by Phuong Trang bus company)

Money

It is the customer's responsibility to contact Tigit (cronolegs@gmail.com) by phone/ email/facebook/ whatsapp after the journey is complete, to provide transfer details. (Paypal or transferwise is recommended to reduce costs)

Transferwise money will be converted to British pounds using XE currency converter. Xe will also be used for the buyback price, pounds to customers' home currency.

Ownership

Tigit Motorbikes expects the bike to be sold back to Tigit Motorbikes. Selling the bike onto other backpackers voids our contract, ruins our stock control and we will not under any circumstances guarantee to buy the bike back off a backpacker that did not originally buy from us..

Customer is the full owner of the purchased motorbike throughout the travels and is responsible for damages done to other people or themselves. The blue ownership card is provided with the bike making the sale complete to the customer and the customer being the full owner of the bike.

Tigit is not responsible for the bike or drivers. Customer is also responsible for transporting fee of the bike to HCM.

Guarantee

If the bike has a problem, Customer is expected to phone Tigit for support to ensure the bike is fixed properly and at the right prices. Failing to do so voids our guarantee.

Contact Tuyen **01686518481 or 01288758055.**

Customer must keep the receipt as evidence of oil changes every 1000km. Please provide a receipt or a

picture of both the oil change and speedometer at the time of the oil change.

Providing customer has receipt or picture then Tigit will be responsible for any damages to the engine. Failing to change the oil in official Honda, Suzuki or Yamaha stores voids our guarantee as backstreet mechanics often use fake or low quality oil.

If there is no evidence of an oil change in an official store, and the engine is damaged Tigit has the right to deduct the fixing cost from the customer.

The customer is responsible for flat tires, inner tubes, and luggage racks.

If the bike has a mechanical failure that can not be fixed. Tigit will be responsible for transport expenses from the breakdown location to HCM (providing customer calls us to confirm each expense). We will send out a replacement Honda Blade.

If the customer does not want a replacement bike then the customer is responsible for transport cost of the bike back to HCM. Customer will be charged per day for the use of the Honda Blade (10 usd/day).

Fixing the bike

Tigit will fully warranty and reimburse maintenance (excluding oil changes) that occurs in genuine Suzuki stores.

If the customer fixes the bike outside a Suzuki store without our consent the customer will be responsible for paying for a checkup in a genuine Suzuki store and paying for any work done to the bike.

DO NOT fix bikes in mechanic shops that are not genuine and official Suzuki stores without our consent. Mechanics steal parts from the bikes and replace with low quality components. DO NOT listen to random people who claim parts are broken on the motorbike.

If you feel the bike has a problem please visit a genuine Suzuki store.

Crashes

If the customer crashes or drops the bike resulting in damaged mirrors or bodywork, then the customer will be fully responsible for it. The broken part of bodywork will be replaced at real Suzuki shops and the amount will be deducted from the buyback value.

Suzuki are official in Vietnam with set prices throughout the country. Customer may get a quote from Suzuki for replacement parts and Tigit will agree to use this as the official damage report which will later be deducted from the buyback.

Wobbly and out of line front suspension from a crash will not be "fixed", it will be replaced at the expense of the customer.

General maintenance throughout the journey including oil changes is the responsibility of the customer.

Accessories

If one key is lost, customer will have to pay \$10, warranty notebook-20\$

If the blue card is lost Tigit will not buy the motorbike back.

Returns

Tigit will accept returns within 3 days after signing the contract and customer will be billed at \$10 per day of use + 500,000vnd fee for paperwork and briefing.

Pro-booking and online deposits will not be returned.

Customer Signed

Tigit